



Woodbrook Golf Club

Member Code of Conduct

Woodbrook Golf Club is committed to providing an environment that is free of discrimination, harassment and intimidation for members, employees and guests.

Members and guests are reminded that an acceptable standard of behaviour is expected across all areas of the Club, at all times.

Members must show respect to all Officers, Council Members & Committee Members during their term of office.

This Code of Conduct is not intended to create a bureaucratic or regulatory environment but rather to promote and enhance the Club's values.

Members or guests engaging in any behaviour that may be detrimental to the game of golf or bring the Club into disrepute is in breach of the code of conduct and should be reported to the Management Council.

Members will be liable for any breach committed whether by themselves or their guests.

On the Golf Course

R&A Rule 1.2 Standards of Player Conduct: All players are expected to play in 'The Spirit of the Game'

All golfers must:

1. Avoid slow play, apply Ready Golf principles and allow other golfers to play through as appropriate, waving the following group through when searching for lost balls and maintaining the speed of play by keeping up with the group in front.
2. Adhere to the R&A rule of golf and local rules of the course.
3. Demonstrate fair play, both on and off the course. Always follow established golf etiquette respecting the course, such as:
 - Mobile phones must be switched to silent on the golf course.
 - Do not abuse the BRS Booking system, e.g. failing to turn up for your tee time, not removing your name knowing that you are not available to play etc.
 - Repairing pitchmarks, replacing divots, raking bunkers.



- Showing the necessary respect to fellow golfers, at all times, which incorporates no shouting on the course, no misuse of equipment (throwing clubs in frustration etc.), no aggressive or abusive behaviour.
- No taking of performance enhancing drugs.
- Conduct yourself in a sportsmanlike manner and do not knowingly cheat, disrespect employees, officials or fellow golfers.
- Return your score card and enter each score hole by hole as per conditions of competition.

Around the Clubhouse

The following behaviour by members or guests is not acceptable:

1. Any form of discrimination, bullying, harassment or intimidation.
2. Consumption of an excessive quantity of alcohol.
3. Use of foul or abusive language such as swearing.
4. Taking of illegal substances.
5. Smoking of cigarettes or e-cigarettes (vaping).

Complaints

Complaints may be made by any person and should be made in writing to the Honorary Secretary of the Management Council.

Complaints regarding members shall be dealt with as set out in the Club's Constitution. Complaints regarding guests may be dealt with by the General Manager by agreement or referred to the guest's home club, where considered appropriate.